**TEST SCRIPTS TO ASK THE USER TO COMPLETE WHILST INTERACTING WITH THE WEBSITE (Tess Nash - Team 82)**

*To ensure functions are working correctly in all aspects of the website, the user may be provided with additional requirements in order to ensure the functionality of certain features. Below are test scripts constructed to provide to the user and ask them to complete the task. These scripts are followed by questions that need to be answered to determine if the user was successful or unsuccessful in completing these tasks and any additional comments that were made to improve the process further.*

**TESTER ID AND AGE RANGE:**

TesterS1

E.g. 15-25, 26-45, 46-60, 61-75, 75+

**TESTER’S COMPUTER LITERACY LEVEL:**

Beginner (low computer literacy)

Moderate (intermediate computer literacy)

Advanced (high computer literacy)

**STAGE OF WEBSITE DEVELOPMENT:**

Sprint 3, Week 2

**TEST SCRIPT 1 - LOGINS:**

*User needs to login to the website as a member (Username: test3 and Password: 12345678), a committee member (Username: com2 and Password: 12345678), a volunteer (Username: vol1 and Password: 12345678) and an admin (Username: admintest and Password: 12345678)*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

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| --- |
| Comments:  No errors occurred during this test as the user was able to login in easily and quickly |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

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| --- |
| Comments:  Tasks were very easy to follow, so no additional comments were made as the user found these tasks simple to complete |

**TEST SCRIPT 2 - ‘BUY’ AN ITEM:**

*User needs to go to the shop on the website, choose an item and allocate it to their ‘shopping cart’. Once this has been completed, they will need to proceed to the checkout and essentially ‘buy’ the item (no payment necessary)*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

|  |
| --- |
| Comments:  No errors or issues arose when completing this task as user was able to easily locate what to do and where to go |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

|  |
| --- |
| Comments:  User did not have any issues with it and felt that the process was smooth and efficient |

**TEST SCRIPT 3 - CREATE, MODIFY AND DELETE EVENT:**

*User needs to login as a committee member (Username: com2 and Password: 12345678), go to events and essentially create, modify and delete and event from the lists.*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  At the time of testing, the ‘add new event’ button was not working correctly as this was still being completed in the sprints, but the other two aspects of the test were completed successfully |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

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| --- |
| Comments:  The ‘add new event’ section was not working at this stage due to it still being in the completion stage at this point in the sprint, but the other two aspects were working correctly |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

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| --- |
| Comments:  Once the error with the add new event section is fixed, it will be easier to follow but for now it is working correctly and the user was happy |

**TEST SCRIPT 4 - SIGN UP TO EVENT:**

*User needs to login as a general member (Username: test3 and Password: 12345678) and look at the upcoming events listed. The user then needs to choose an event they are interested in and ‘sign up’ to the event through the website*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  User was able to sign up as a new member, however the register for events section of the website was not working correctly as it is still being completed during the sprints so the user was unable to ‘sign up’ to an event correctly |

* *Was the user able to easily locate where to go in order to complete the task?*

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Minimal Moderate Excellent

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| Comments:  N/A |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

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| --- |
| Comments:  As stated, the sign up to events link was not working correctly as this is still being completed during the sprints and therefore the user could not complete the final aspect of the task |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

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| --- |
| Comments:  Once that final aspect of the process is working, the user says that the process will be a lot smoother and more successful but they were still happy with the progress thus far |

**TESTER ID AND AGE RANGE:**

TesterS2

15-25, 26-45, 46-60, 61-75, 75+

**TESTER’S COMPUTER LITERACY LEVEL:**

Beginner (low computer literacy)

Moderate (intermediate computer literacy)

Advanced (high computer literacy)

**STAGE OF WEBSITE DEVELOPMENT:**

Sprint 3, Week 2

**TEST SCRIPT 1 - LOGINS:**

*User needs to login to the website as a member (Username: test3 and Password: 12345678), a committee member (Username: com2 and Password: 12345678), a volunteer (Username: vol1 and Password: 12345678) and an admin (Username: admintest and Password: 12345678)*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| Comments:  N/A |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

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| --- |
| Comments:  User tried to make an initial account as a volunteer to test the system and was successful, however when going to login they were unable to login with their account that they created and were unable to reset the password (when logged in as an admin, the user account created did not show up as being registered to the database) |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

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| Comments:  Have a confirm password button when user is creating their account to ensure that users are able to log in to their account straight away and have feedback for the user to illustrate what the user can and cannot do when signing up (e.g. tell them that they cannot have special characters in their username, let them know that they have to or don't have to upload a picture, etc.) |

**TEST SCRIPT 2 - ‘BUY’ AN ITEM:**

*User needs to go to the shop on the website, choose an item and allocate it to their ‘shopping cart’. Once this has been completed, they will need to proceed to the checkout and essentially ‘buy’ the item (no payment necessary)*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

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Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

|  |
| --- |
| Comments:  No errors or issues arose when completing this task as user was able to easily locate what to do and where to go |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

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| --- |
| Comments:  User thought it was good to have a 999 limit for the purchase of an item as to not to crash the website |

**TEST SCRIPT 3 - CREATE, MODIFY AND DELETE EVENT:**

*User needs to login as a committee member (Username: com2 and Password: 12345678), go to events and essentially create, modify and delete and event from the lists.*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

|  |
| --- |
| Comments:  No errors or issues arose when completing this task as user was able to easily locate what to do and where to go |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

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| --- |
| Comments:  Need to have a clearer naming system of the events (or image) to understand which event the user is looking for and to be able to distinguish them apart from one another so they can be sure they're editing the correct events |

**TEST SCRIPT 4 - SIGN UP TO EVENT:**

*User needs to login as a general member (Username: test3 and Password: 12345678) and look at the upcoming events listed. The user then needs to choose an event they are interested in and ‘sign up’ to the event through the website*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

|  |
| --- |
| Comments:  N/A |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

|  |
| --- |
| Comments:  User was able to easily locate where to go, however at this stage in the sprints the function was not possible and therefore they were not able 'sign up' to an event at this stage |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

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| --- |
| Comments:  Once this aspect of the website is functioning, the user states that they believe the process will be simpler |

**TESTER ID AND AGE RANGE:**

TesterS3

15-25, 26-45, 46-60, 61-75, 75+

**TESTER’S COMPUTER LITERACY LEVEL:**

Beginner (low computer literacy)

Moderate (intermediate computer literacy)

Advanced (high computer literacy)

**STAGE OF WEBSITE DEVELOPMENT:**

Sprint 3, Week 2

**TEST SCRIPT 1 - LOGINS:**

*User needs to login to the website as a member (Username: test3 and Password: 12345678), a committee member (Username: com2 and Password: 12345678), a volunteer (Username: vol1 and Password: 12345678) and an admin (Username: admintest and Password: 12345678)*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

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Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

|  |
| --- |
| Comments:  No errors or complications that occurred - user was able to login easily and quickly |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

|  |
| --- |
| Comments:  Tasks were very easy for the user to follow |

**TEST SCRIPT 2 - ‘BUY’ AN ITEM:**

*User needs to go to the shop on the website, choose an item and allocate it to their ‘shopping cart’. Once this has been completed, they will need to proceed to the checkout and essentially ‘buy’ the item (no payment necessary)*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

|  |
| --- |
| Comments:  N/A |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

|  |
| --- |
| Comments:  No errors or issues arose when completing this task as user was able to easily locate what to do and where to go |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

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| --- |
| Comments:  User found the shopping task to be easy to complete and simple enough to udnerstand |

**TEST SCRIPT 3 - CREATE, MODIFY AND DELETE EVENT:**

*User needs to login as a committee member (Username: com2 and Password: 12345678), go to events and essentially create, modify and delete and event from the lists.*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

|  |
| --- |
| Comments:  N/A |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

|  |
| --- |
| Comments:  No errors or issues arose when completing this task as user was able to easily locate what to do and where to go |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

|  |
| --- |
| Comments:  N/A |

**TEST SCRIPT 4 - SIGN UP TO EVENT:**

*User needs to login as a general member (Username: test3 and Password: 12345678) and look at the upcoming events listed. The user then needs to choose an event they are interested in and ‘sign up’ to the event through the website*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

|  |
| --- |
| Comments:  N/A |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

|  |
| --- |
| Comments:  N/A |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

|  |
| --- |
| Comments:  User was able to easily locate where to go, however at this stage in the sprints the function was not possible and therefore they were not able 'sign up' to an event at this stage |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

|  |
| --- |
| Comments:  Once this aspect of the website is functioning, the user states that they believe the process will be simpler |

**TESTER ID AND AGE RANGE:**

TesterS4

15-25, 26-45, 46-60, 61-75, 75+

**TESTER’S COMPUTER LITERACY LEVEL:**

Beginner (low computer literacy)

Moderate (intermediate computer literacy)

Advanced (high computer literacy)

**STAGE OF WEBSITE DEVELOPMENT:**

Sprint 4, Week 1

**TEST SCRIPT 1 - LOGINS:**

*User needs to login to the website as a member (Username: test3 and Password: 12345678), a committee member (Username: com2 and Password: 12345678), a volunteer (Username: vol1 and Password: 12345678) and an admin (Username: admintest and Password: 12345678)*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

|  |
| --- |
| Comments:  No errors or complications that occurred - user was able to login easily and quickly |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

|  |
| --- |
| Comments:  Include a confirm password section when creating an account so that the user is able to ensure they have typed in the correct password |

**TEST SCRIPT 2 - ‘BUY’ AN ITEM:**

*User needs to go to the shop on the website, choose an item and allocate it to their ‘shopping cart’. Once this has been completed, they will need to proceed to the checkout and essentially ‘buy’ the item (no payment necessary)*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

|  |
| --- |
| Comments:  N/A |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

|  |
| --- |
| Comments:  No errors or issues arose when completing this task as user was able to easily locate what to do and where to go |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

|  |
| --- |
| Comments:  N/A |

**TEST SCRIPT 3 - CREATE, MODIFY AND DELETE EVENT:**

*User needs to login as a committee member (Username: com2 and Password: 12345678), go to events and essentially create, modify and delete and event from the lists.*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

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| --- |
| Comments:  No errors or issues arose when completing this task as user was able to easily locate what to do and where to go |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

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| --- |
| Comments:  N/A |

**TEST SCRIPT 4 - SIGN UP TO EVENT:**

*User needs to login as a general member (Username: test3 and Password: 12345678) and look at the upcoming events listed. The user then needs to choose an event they are interested in and ‘sign up’ to the event through the website*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

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| --- |
| Comments:  User was able to easily locate where to go, however the 'sign up' function was not currently working at this stage |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

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| --- |
| Comments:  N/A |

**TESTER ID AND AGE RANGE:**

TesterS5

15-25, 26-45, 46-60, 61-75, 75+

**TESTER’S COMPUTER LITERACY LEVEL:**

Beginner (low computer literacy)

Moderate (intermediate computer literacy)

Advanced (high computer literacy)

**STAGE OF WEBSITE DEVELOPMENT:**

Sprint 4, Week 1

**TEST SCRIPT 1 - LOGINS:**

*User needs to login to the website as a member (Username: test3 and Password: 12345678), a committee member (Username: com2 and Password: 12345678), a volunteer (Username: vol1 and Password: 12345678) and an admin (Username: admintest and Password: 12345678)*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

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| --- |
| Comments:  No errors or complications that occurred - user was able to login easily and quickly |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

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| --- |
| Comments:  Tasks were very easy for the user to follow |

**TEST SCRIPT 2 - ‘BUY’ AN ITEM:**

*User needs to go to the shop on the website, choose an item and allocate it to their ‘shopping cart’. Once this has been completed, they will need to proceed to the checkout and essentially ‘buy’ the item (no payment necessary)*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

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| --- |
| Comments:  No errors or issues arose when completing this task as user was able to easily locate what to do and where to go |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

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| --- |
| Comments:  N/A |

**TEST SCRIPT 3 - CREATE, MODIFY AND DELETE EVENT:**

*User needs to login as a committee member (Username: com2 and Password: 12345678), go to events and essentially create, modify and delete and event from the lists.*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

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| --- |
| Comments:  No errors or issues arose when completing this task as user was able to easily locate what to do and where to go |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

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| --- |
| Comments:  N/A |

**TEST SCRIPT 4 - SIGN UP TO EVENT:**

*User needs to login as a general member (Username: test3 and Password: 12345678) and look at the upcoming events listed. The user then needs to choose an event they are interested in and ‘sign up’ to the event through the website*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

|  |
| --- |
| Comments:  User was able to easily locate where to go, however the 'sign up' function was not currently working at this stage |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

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| --- |
| Comments:  N/A |

**TESTER ID AND AGE RANGE:**

TesterS6

10-15, 15-25, 26-45, 46-60, 61-75, 75+

**TESTER’S COMPUTER LITERACY LEVEL:**

Beginner (low computer literacy)

Moderate (intermediate computer literacy)

Advanced (high computer literacy)

**STAGE OF WEBSITE DEVELOPMENT:**

Sprint 4, Week 1

**TEST SCRIPT 1 - LOGINS:**

*User needs to login to the website as a member (Username: test3 and Password: 12345678), a committee member (Username: com2 and Password: 12345678), a volunteer (Username: vol1 and Password: 12345678) and an admin (Username: admintest and Password: 12345678)*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

|  |
| --- |
| Comments:  No errors or complications that occurred - user was able to login easily and quickly |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

|  |
| --- |
| Comments:  Tasks were very easy for the user to follow |

**TEST SCRIPT 2 - ‘BUY’ AN ITEM:**

*User needs to go to the shop on the website, choose an item and allocate it to their ‘shopping cart’. Once this has been completed, they will need to proceed to the checkout and essentially ‘buy’ the item (no payment necessary)*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| --- |
| Comments:  N/A |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

|  |
| --- |
| Comments:  No errors or issues arose when completing this task as user was able to easily locate what to do and where to go |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

|  |
| --- |
| Comments:  User really enjoyed the shopping task and found the process easy and simple to user |

**TEST SCRIPT 3 - CREATE, MODIFY AND DELETE EVENT:**

*User needs to login as a committee member (Username: com2 and Password: 12345678), go to events and essentially create, modify and delete and event from the lists.*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

|  |
| --- |
| Comments:  N/A |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

|  |
| --- |
| Comments:  N/A |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

|  |
| --- |
| Comments:  No errors or issues arose when completing this task as user was able to easily locate what to do and where to go |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

|  |
| --- |
| Comments:  N/A |

**TEST SCRIPT 4 - SIGN UP TO EVENT:**

*User needs to login as a general member (Username: test3 and Password: 12345678) and look at the upcoming events listed. The user then needs to choose an event they are interested in and ‘sign up’ to the event through the website*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

|  |
| --- |
| Comments:  N/A |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

|  |
| --- |
| Comments:  N/A |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

|  |
| --- |
| Comments:  User was able to easily locate where to go, however the 'sign up' function was not currently working at this stage |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

|  |
| --- |
| Comments:  User liked looking at the potential events to sign up for, however they were not able to sign up at this stage as the functions were not working |

**TESTER ID AND AGE RANGE:**

TesterS7

15-25, 26-45, 46-60, 61-75, 75+

**TESTER’S COMPUTER LITERACY LEVEL:**

Beginner (low computer literacy)

Moderate (intermediate computer literacy)

Advanced (high computer literacy)

**STAGE OF WEBSITE DEVELOPMENT:**

Sprint 4, Week 2

**TEST SCRIPT 1 - LOGINS:**

*User needs to login to the website as a member (Username: test3 and Password: 12345678), a committee member (Username: com2 and Password: 12345678), a volunteer (Username: vol1 and Password: 12345678) and an admin (Username: admintest and Password: 12345678)*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

|  |
| --- |
| Comments:  N/A |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

|  |
| --- |
| Comments:  N/A |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

|  |
| --- |
| Comments:  No errors or complications that occurred - user was able to login easily and quickly |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

|  |
| --- |
| Comments:  Tasks were very easy for the user to follow |

**TEST SCRIPT 2 - ‘BUY’ AN ITEM:**

*User needs to go to the shop on the website, choose an item and allocate it to their ‘shopping cart’. Once this has been completed, they will need to proceed to the checkout and essentially ‘buy’ the item (no payment necessary)*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

|  |
| --- |
| Comments:  N/A |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

|  |
| --- |
| Comments:  N/A |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

|  |
| --- |
| Comments:  No errors or issues arose when completing this task as user was able to easily locate what to do and where to go |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

|  |
| --- |
| Comments:  User found that the shopping tasks were easy to follow, and thought it was good that there was a section for payment |

**TEST SCRIPT 3 - CREATE, MODIFY AND DELETE EVENT:**

*User needs to login as a committee member (Username: com2 and Password: 12345678), go to events and essentially create, modify and delete and event from the lists.*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

|  |
| --- |
| Comments:  N/A |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

|  |
| --- |
| Comments:  N/A |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

|  |
| --- |
| Comments:  No errors or issues arose when completing this task as user was able to easily locate what to do and where to go |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

|  |
| --- |
| Comments:  N/A |

**TEST SCRIPT 4 - SIGN UP TO EVENT:**

*User needs to login as a general member (Username: test3 and Password: 12345678) and look at the upcoming events listed. The user then needs to choose an event they are interested in and ‘sign up’ to the event through the website*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

|  |
| --- |
| Comments:  N/A |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

|  |
| --- |
| Comments:  N/A |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

|  |
| --- |
| Comments:  Issues from previous tests that occurred with signing up to an event were fixed, so user was able to complete the activity |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

|  |
| --- |
| Comments:  N/A |

**TESTER ID AND AGE RANGE:**

TesterS8

15-25, 26-45, 46-60, 61-75, 75+

**TESTER’S COMPUTER LITERACY LEVEL:**

Beginner (low computer literacy)

Moderate (intermediate computer literacy)

Advanced (high computer literacy)

**STAGE OF WEBSITE DEVELOPMENT:**

Sprint 4, Week 2

**TEST SCRIPT 1 - LOGINS:**

*User needs to login to the website as a member (Username: test3 and Password: 12345678), a committee member (Username: com2 and Password: 12345678), a volunteer (Username: vol1 and Password: 12345678) and an admin (Username: admintest and Password: 12345678)*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

|  |
| --- |
| Comments:  N/A |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

|  |
| --- |
| Comments:  N/A |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

|  |
| --- |
| Comments:  No errors or complications that occurred - user was able to login easily and quickly |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

|  |
| --- |
| Comments:  Tasks were very easy for the user to follow |

**TEST SCRIPT 2 - ‘BUY’ AN ITEM:**

*User needs to go to the shop on the website, choose an item and allocate it to their ‘shopping cart’. Once this has been completed, they will need to proceed to the checkout and essentially ‘buy’ the item (no payment necessary)*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

|  |
| --- |
| Comments:  N/A |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

|  |
| --- |
| Comments:  N/A |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

|  |
| --- |
| Comments:  No errors or issues arose when completing this task as user was able to easily locate what to do and where to go |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

|  |
| --- |
| Comments:  N/A |

**TEST SCRIPT 3 - CREATE, MODIFY AND DELETE EVENT:**

*User needs to login as a committee member (Username: com2 and Password: 12345678), go to events and essentially create, modify and delete and event from the lists.*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

|  |
| --- |
| Comments:  N/A |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

|  |
| --- |
| Comments:  N/A |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

|  |
| --- |
| Comments:  No errors or issues arose when completing this task as user was able to easily locate what to do and where to go |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

|  |
| --- |
| Comments:  N/A |

**TEST SCRIPT 4 - SIGN UP TO EVENT:**

*User needs to login as a general member (Username: test3 and Password: 12345678) and look at the upcoming events listed. The user then needs to choose an event they are interested in and ‘sign up’ to the event through the website*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

|  |
| --- |
| Comments:  N/A |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

|  |
| --- |
| Comments:  N/A |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

|  |
| --- |
| Comments:  Issues from previous tests that occurred with signing up to an event were fixed, so user was able to complete the activity |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

|  |
| --- |
| Comments:  N/A |

**TESTER ID AND AGE RANGE:**

Tester3

E.g. 15-25, 26-45, 46-60, 61-75, 75+

**TESTER’S COMPUTER LITERACY LEVEL:**

Beginner (low computer literacy)

Moderate (intermediate computer literacy)

Advanced (high computer literacy)

**STAGE OF WEBSITE DEVELOPMENT:**

Sprint 3, Week 2

**TEST SCRIPT 1 - LOGINS:**

*User needs to login to the website as a member (Username: test3 and Password: 12345678), a committee member (Username: com2 and Password: 12345678), a volunteer (Username: vol1 and Password: 12345678) and an admin (Username: admintest and Password: 12345678)*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

|  |
| --- |
| Comments: |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| Comments: |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

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| --- |
| Comments: |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

|  |
| --- |
| Comments: |

**TEST SCRIPT 2 - ‘BUY’ AN ITEM:**

*User needs to go to the shop on the website, choose an item and allocate it to their ‘shopping cart’. Once this has been completed, they will need to proceed to the checkout and essentially ‘buy’ the item (no payment necessary)*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

|  |
| --- |
| Comments: |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

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| Comments: |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

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| Comments: |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

|  |
| --- |
| Comments: |

**TEST SCRIPT 3 - CREATE, MODIFY AND DELETE EVENT:**

*User needs to login as a committee member (Username: com2 and Password: 12345678), go to events and essentially create, modify and delete and event from the lists.*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

|  |
| --- |
| Comments: |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

|  |
| --- |
| Comments: |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

|  |
| --- |
| Comments: |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

|  |
| --- |
| Comments: |

**TEST SCRIPT 4 - SIGN UP TO EVENT:**

*User needs to login as a general member (Username: test3 and Password: 12345678) and look at the upcoming events listed. The user then needs to choose an event they are interested in and ‘sign up’ to the event through the website*

*Questions that need to be answered following the test:*

* *Was the user able to effectively complete the allocated tasks?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

|  |
| --- |
| Comments: |

* *Was the user able to easily locate where to go in order to complete the task?*

☆ ☆ ☆ ☆ ☆

Minimal Moderate Excellent

|  |
| --- |
| Comments: |

* *Did the user experience any errors/complications when completing the task? Explain what occurred and why the user believes this was an issue*

|  |
| --- |
| Comments: |

* *Does the user have any additional feedback that would help to improve the flow of this task?*

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| --- |
| Comments: |